



# Installation Terms and Conditions

This order is valid for 30 days from the date of the order. Our prices include measurements, fabrication, delivery and installation of materials specified above unless otherwise stated.

Price does not include evening or weekend working hours. Normal working hours are 7:00 am to 3:30 pm Mon.-Fri.

The proposed price is subject to change if there are any changes to the size or configuration after the final field measurement, or options not listed in the actual proposal.

Before Accurate Glass Products will measure, customer must have prepared a sound, true, level and plumb measurement area.

All the Material shall be furnished in accordance with the respective industry tolerances of color variation, thickness, size (+/-1/8"), texture and performance standards.

Accurate Glass Products will not be responsible for any discrepancies in customer provided measurements.

If existing obstructions are needed to be removed or customer's structure needs to be modified or corrected for installation, Accurate Glass Products reserves the right to require customer to modify the work area. If this action results in an installation time increase and/or reschedule, there may be extra charges.

For warranty information on your specific product, please visit [www.accurateglassproducts.com](http://www.accurateglassproducts.com) or contact your sales representative. Accurate Glass

Products shall not be responsible for damage to its work by others. Accurate Glass Products will not be responsible for special incidental or consequential damages and deems the value of liability to original purchase price and replacement of glass products only.

In case Accurate Glass Products has provided labor to install "customer provided" materials, Accurate Glass Products is not responsible for any damages to customer's glass or any other materials involved in, surrounding, or in the area of the work being performed.

Any items not specifically listed and priced in a bid proposal are excluded; any changes from this proposal to hardware or materials listed may cause a change in pricing and will be subject to a written Change Order.

Signed Change Orders must be received and approved by Accurate Glass Products and Contractor prior to any additional work being performed and it is understood that the Change Order may increase material delivery times and/or prolong work time.

Lead times given are based on information received by suppliers and manufacturers and are subject to change at any time and without notice, therefore Accurate Glass Products shall not be held responsible for delays caused by suppliers and manufacturers.

If Contractors assert nonpayment due to nonpayment from Owner, Accurate Glass Products reserves the right to contact said Owner regarding the status of payments on the Project.

One trip for Field Measurements and one trip for installation per project is included in the quoted price. Field Measurements will be taken after we are notified that the areas of our scope are ready for measurement. Additional trips required due to openings not being ready and/or unacceptable installation conditions will result in \$220.00 per trip charge.

Following is excluded: Final protection and cleaning, Glass or Mirror breakage by others, Testing, Engineering, Permits, Bonds, Demolition. Temporary Enclosures, Repairs or Modification of Existing Opening or Frames, Core Drilling for Floor Closures, Any Electrical Work, unless noted in the scope of work.

Invoice will be provided upon request.

Removal of existing materials may damage materials and/or surfaces during the removal of the said materials or may expose tile/structure issues. Accurate Glass Products does not assume any responsibility for damages due to or during removal of existing materials. Additional trips required due to these issues will result in \$220.00 per trip charge.

For specialty items and custom orders 50% deposit is required at the time of acceptance and the remaining balance is due before pick-up, delivery, or installation. All special orders from outside vendors may require larger percentage deposit.

Orders totaling up to \$500.00 are required to be paid in full at the time of order.

All glass and/or mirror products must be inspected at the time of installation. Accurate Glass Products is not responsible for glass and/or mirror once it has been accepted after installation.

On acceptance of the price quoted for the order, Customer agrees to pay a 50% deposit for materials and labor, and to pay the remaining balance of the agreement upon completion of the work. The remaining balance will be paid on the completion of work, and will be charged according to the original payment method on file unless other payment arrangement is made by Customer at the time of payment of deposit.

Customer agrees that in the event of any action or proceedings brought for the recovery of amounts due for products or merchandise or services obtained from Accurate Glass Products to pay all costs of collection including but not limited to attorney's or collection agent's fees. The customer further agrees to pay a \$35.00 fee for each returned check.

Accurate Glass Products is not responsible for any existing structural issues that may interfere with the installation and/or lead to unsightly reveals. Any or all structural modifications that may arise before, during, or after the glass installation are explicitly the customer's responsibility.

In instances that the glass shower door is to be installed onto decorative glass tiles, we will not be responsible for damage or breakage of tile. In the event of broken glass-tiles, the customer would have to repair the affected area, and we can return to do the installation again, which may involve additional charges. When designing your shower, it is recommended to avoid decorative glass tiles in the installation area of shower door attachments.

If any dimensions are changed after Accurate Glass Products measurement is completed and the changes in dimensions lead to inability of installation, there will be additional charges as much as fabrication of all materials.

Once the delivery/installation appointment for your project is confirmed, this time will be reserved just for you. If you are unable to keep this appointment, we will need a notification at least one business day in advance. Otherwise, there may be additional trip charges and further delays due to our scheduling load.

Accurate Glass Products will not hold stock beyond 30 days after purchase date. Customer items must be picked up during this period. We do not accept responsibility for abandoned items. At the end of 30 days, Accurate Glass Products will discard all remaining items, and no refunds will be issued.

If any product, in our judgement, proves to be defective in material or workmanship and fails to perform to specifications, similar replacement will be furnished without cost. Such replacement will be the limit of the liability of the seller and to the maximum replacement value of original purchase. Damages caused by breakage are not the responsibility of the seller and are deemed possible based on the principals of tempered glass.

Accurate Glass Products reserves the right, in its sole discretion, to add to, remove, modify or otherwise change any part of these Terms and Conditions, in whole or in part, at any time. No modifications are to be made by redlining, initialing, or changes in the writings, except as otherwise expressly contemplated herein, changes will be effective when approved and signed by two or more Accurate Glass Products managers.